

Billing Guide for Preventative Maintenance in FireMate



Not sure which billing method to use for your customers in FireMate?
Use this guide to find the best option for each one of your customers!

Contract

For invoicing a fixed rate on a regular basis over a set period of time.

Example

12,000 per year, split into monthly payments for a period of 12 months.

Price Per Inspection Level (PPIL)

Based on a fixed, pre-set amount for the type and level of inspection, resulting in an invoice automatically generated immediately on completion of a Routine Activity.

Example

A site required annual testing. The customer being charged \$1,000 for the annual inspection. On completion of the inspection an invoice is automatically generated based on the pre-set amount of \$1,000.

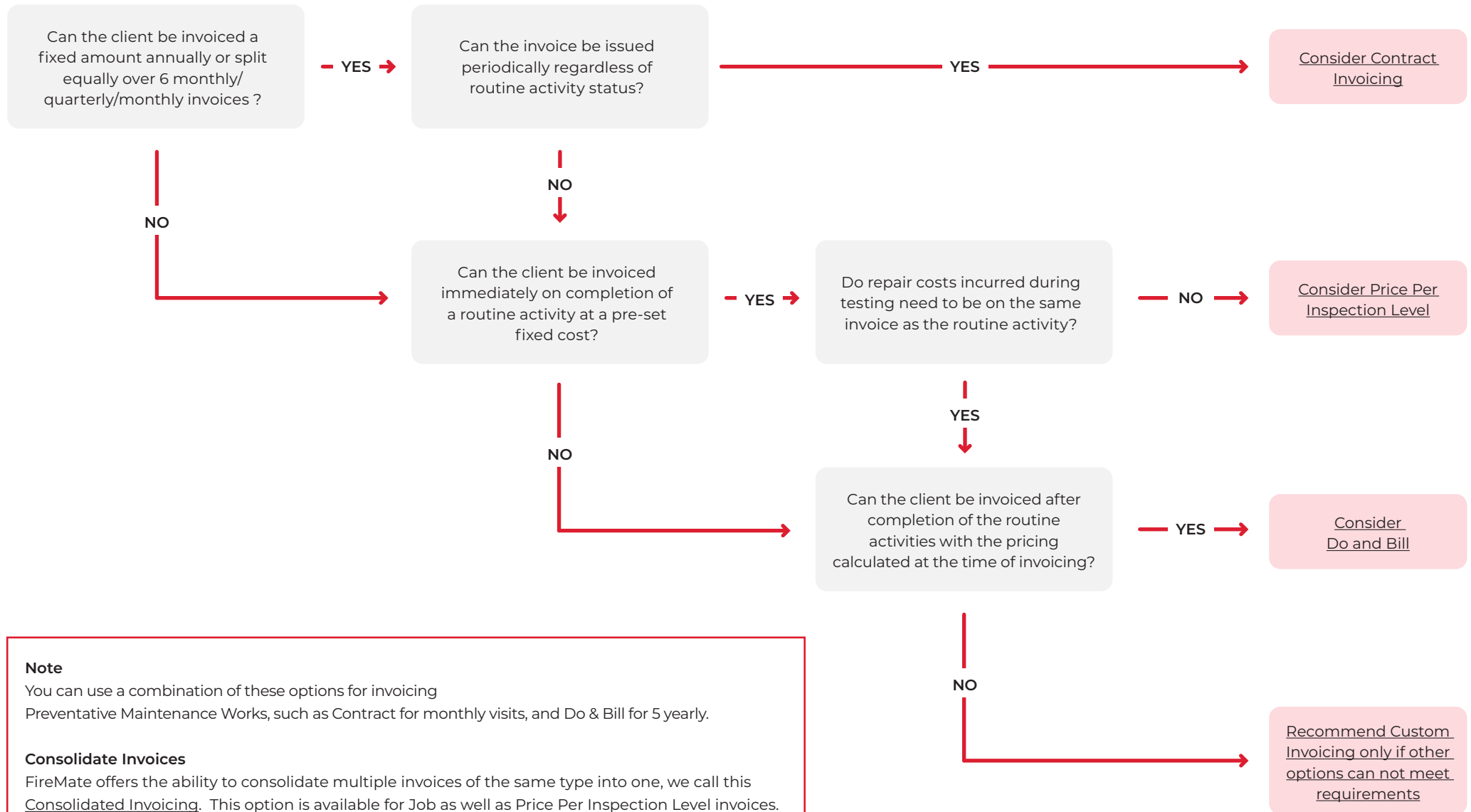
Do & Bill

Flexible billing option that allows for the price of the inspection to be based on the works completed while on site, this can be entered as a fixed amount, charged hourly, and/or charged per asset tested.

Example

A monthly inspection is being completed on a customer that is charged based on the number of assets on site. While on site, the field staff repaired an asset. On completion of the inspection, the total cost of the inspection can be calculated based on the number of assets serviced as well as any fixes while on site, to ensure accurate billing for the inspection.

Billing guide decision tree



Note

You can use a combination of these options for invoicing Preventative Maintenance Works, such as Contract for monthly visits, and Do & Bill for 5 yearly.

Consolidate Invoices

FireMate offers the ability to consolidate multiple invoices of the same type into one, we call this Consolidated Invoicing. This option is available for Job as well as Price Per Inspection Level invoices.